Contact Us

When requesting assistance, please provide your:

- 1. Name
- 2. Industrial Waste Permit Number
- 3. Brief description of your request
- 4. Daytime phone number (including area code)

By e-mail:

San.IWMD@lacity.org

By fax:

(323) 342-6111 Attn: Surcharge & Billing

By U.S. mail:

Industrial Waste Management Division Surcharge & Billing 2714 Media Center Drive Los Angeles, CA 90065

By Phone:

 Customer Service (323) 342-1518 Monday-Friday 7:00 a.m. - 5:00 p.m.