

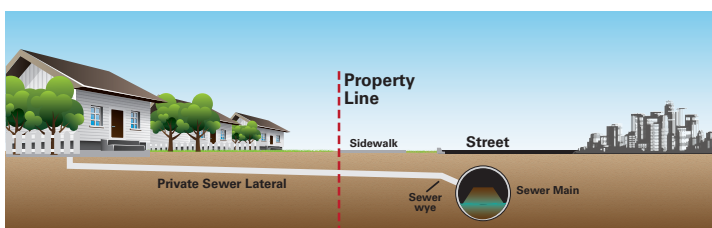
# FACT SHEET



## REBATE SEWER LATERAL REPAIR & CLOSED CIRCUIT TELEVISION VIDEO PROGRAM

### What Is a Sewer Lateral?

A sewer lateral or sewer house connection is a pipe that carries wastewater from buildings such as home or businesses on private property to the City's mainline sewer.



### Tree roots can enter laterals through cracks or loose joints and cause damage and blockages

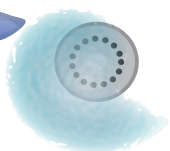
Roots can damage a lateral and cause it to collapse over time. Proper maintenance will increase its lifespan and help avoid premature and costly repair or replacement.

### Signs of Lateral Problems

A pipe that is not cleared will become completely blocked and may rupture. **Signs of blockage may include:**



• **Wet areas around washing machine floor drains.**



• **Slow flowing drains**



**Gurgling sounds from a toilet bowl**

**Property owners are responsible for the entire lateral including the portion that runs under the street or alley**

The City of Los Angeles is offering two rebate programs to property owners who own property in the City of Los Angeles. These rebates are available on a first-come, first-serve basis, until the annual quota has been met, to rate payers that pay sewer service charge to the City of Los Angeles.

### Sewer Lateral CCTV (Video) Rebate

**Work must not have been completed more than 6 months prior to completing an application.**

Have your sewer lateral videotaped (CCTV) by a bonded and licensed sewer contractor and you will be eligible for up to a \$300 rebate. You will need to submit an application, a copy of your receipt from a contractor showing the contractor's license and cost of the CCTV work, your property address and a copy of the CCTV video showing your property address at the beginning of the video.

### Sewer Lateral Repair Rebate

**Repairs, operation & maintenance costs, and inspections related to sewer laterals must be completed no more than 60 days prior to completing an application.**

After your sewer lateral is videotaped and your sewer contractor finds that you need repairs to your sewer lateral, you may apply for a rebate of up to a \$1,000. To apply, you will need to submit:

- A copy of your application.
- A copy of your receipt from a contractor showing the contractor's license and cost of repairs, your property address.
- A copy of the CCTV video showing your property address at the beginning of the video as well as damaged sections of your lateral.
- A copy of the final signed inspection card with signatures by the Bureau of Contract Administration, Bureau of Engineering, or the Department of Building and Safety as applicable.

#### Website

<http://www.lacitysan.org/SLRebates>

You may submit your application online at:

<https://myla311.lacity.org/portal/faces/home/service/service-request>  
Once on the page, please click on **Sanitation Billing** then **Sewer Lateral Repair Rebate**.

or you may mail the application to:

**LA Sanitation & Environment  
WESD - Sewer Lateral Rebate Program  
2714 Media Center Dr.  
Los Angeles, CA 90065**

**LASAN Customer Care Center  
Phone: 800-773-2489**