



STRAWS ON DEMAND ORDINANCE

Reporting Violations

The City's Straws-on-Request Ordinance went into effect in April of 2019 for all large food or beverage facilities with more than 26 employees. On **October 1st 2019**, the ordinance will apply to Los Angeles food or beverage facilities of all sizes. Under the ordinance, dine-in/ take-out customers have to request a straw; a restaurant can ask drive-through or delivery customers if they want one. Self-service straw dispensers are allowed, but only for non-plastic straws. Facilities are also required to display a customer advisory notice about the Ordinance and the environmental impacts of disposable plastic straws.

Effective **October 1st 2019**, the City will begin complaint-based enforcement. Residents may call the **LASAN 24/7 Customer Care Center at 1-800-773-2489** to report a violation. First and second offenses will result in a warning letter from the City. The third and each subsequent offense will result in a \$25 fine. If a complaint is lodged before enforcement begins on October 1st, City staff will speak directly to the business about coming into compliance with the Ordinance. However, no written warnings will be issued until **October 1**.

Thank you for your interest in LA's Straws-on-Request Ordinance and helping to keep LA clean and green!

The full text of the ordinance can be found at: www.LACITYSAN.org/straws

Connect with us on social media!

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