

## EMS Outcomes

### Regulatory Compliance

- Use of document control procedures to track updates
- Better management of City-owned farm
- Improved auditor training
- Routine visits to the Green Acres Farm for new Operators
- Establishment of biosolids goals in line with Bureau Strategic Plan
- Centralization of EMS documents on BEDRTS
- Better document control
- Standardized SOP's

### Improved Environmental Performance

- Use document control procedure to track updates
- Better management of City-owned farm
- Improved auditor training
- Establishment of biosolids goals in line with Bureau Strategic Plan
- Better document control
- Improved spill response procedures
- Standardized SOP's

### Quality Management Practices

- Use of document control procedures to track updates
- Easier access EMS internet website
- Incorporation of EMS objectives into appropriate divisional goals
- Improved accountability in signing off nonconformance/corrective action form
- New technologies (TIRE)
- Improved auditor training
- Routine visits to the Green Acres Farm for new Operators
- Centralization of EMS documents on BEDRTS
- Better document control
- Improved spill response procedures
- Standardized SOP's
- Better search engine for BEDRTs

### Improved Relations with Interested Parties

- Use of document control procedures to track updates
- Easier access to EMS internet website
- Improved BEDRTS database
- Better management of City-owned farm
- New technologies (TIRE)
- Improved auditor training
- Routine visits to the Green Acres Farm for new Operators
- Establishment of website for improved dissemination of information
- Establishment of biosolids goals in line with Bureau Strategic Plan